

Checklist for Insurance Claims

Living Benefits Claims

- Written account of the accident**
- Policy Contract**
- Indemnity for Lost policy** (to be presented if policy contract is lost)
- Claimant Statement (Disability/Critical Illness Benefit)**
- Attending Physician's Statement of Disability/Critical Illness**
- Proof of Age** (Birth Certificate/ Passport)
- Police Report** (where accident occurred in circumstances e.g. gunshot wounds, motor vehicle accident etc)
- Copy of Life Insured's Identification** (Passport/ Driver's Licence/ Electoral Identification Card)
- Claim Discharge Form**

Death Claim

- Policy Contract**
- Indemnity for Lost policy** (to be presented if policy contract is lost)
- Claimant Statement (Death Claim)**
- Claim Discharge Form** (to be signed by the beneficiary (ies)/ trustee(s)/ Executor(s) and signature(s) witnessed as instructed on the form)
- Certificate of Death showing Cause of Death**
- Proof of Age of Life Insured** (Birth Certificate/ Passport)
- Police Report** (where death occurred in circumstances such as:
Drowning, suicide, murder, accident and in all cases where AD&D/DI is applicable)
- Copy of Beneficiary's/ Trustee's / Executor's Identification** (Passport/ Driver's License/ Electoral Identification Card)